





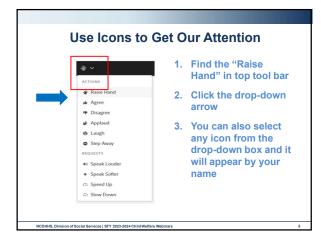


About Questions

- We will be capturing your questions via the chat box
- There will be a <u>follow-up document</u> that answers questions asked during this webinar; this document will be e-mailed to all registered participants and posted with the webinar recording.
- Webinar recording will be on <u>ncswLearn.org</u> "Watch Recorded Webinars" OR <u>https://fcrp.unc.edu/webinars/</u>

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NC Division of Social Services & UNC School of Social Work

SAFETY & PREVENTION UPDATES

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REFERENCE: 10/24/2022. DCDL CWS 60 2022. Safe Sleep Policy. Lynda Stephens/Kathy Stone NCDHRS, Division of Social Services | SFY 2023-2024 Child Welfare Webinars

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Safe Sleep Policy

Infant mortality due to unsafe sleep practices is increasing across North Carolina. The purpose of this policy is to:

- Provide local child welfare workers policy and guidance on assessing and ensuring safe sleep practices.
- Understand Safe Sleep practices are followed in the home, at every stage of involvement until the child reaches one year of age.
- Educate families to prevent co-sleeping and unsafe sleep fatalities.
- ✓ Safe Sleep Policy added to the Cross Function section of the Child Welfare Manual (11/1/2022).
- ✓ Child Welfare Resources Section: Practice guide and Safe Sleep Tip Sheet.

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Safe Sleep Policy

Policy changes will impact:

- CPS Intake
- CPS Investigative and Family Assessments
- In-Home Services
- Permanency Planning
- Prevention Services

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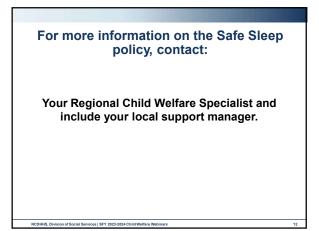
Safe Sleep Policy - RESOURCES

The policy was published 10/21/22 and can be found on the Division's web page at:

https://policies.ncdhhs.gov/divisional/socialservices/child-welfare/policy-manuals/

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Revised changes can be found in the Cross Function Section of the Child Welfare Manual.



Plan of Safe Care Form

REFERENCE: 11/28/2022. DCDL CWS 69 2022. DSS POSC FORM (6191). Lechelle Evans/Kathy Stone.

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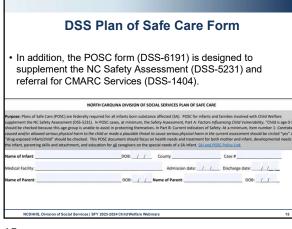
DSS Plan of Safe Care Form

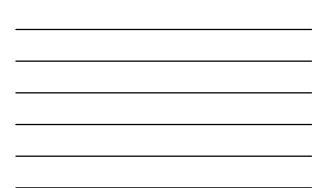
When newborn infants are identified as being affected by substances:

- The development of a Plan of Safe Care is required to ensure safety and wellbeing following their release from health care providers.
 - New statewide form highlights planning areas to ensure safety and reduce risk for substance affected infants

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Jadie Baldwin-Hamm, HS Program Consultant

jadie.baldwin@dhhs.nc.gov

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Policy Manual Changes: 2nd Phase

Clarification of practice/definitions and outline requirements for CPS Assessments & In-Home Services

REFERENCE: 11/28/2022. DCDL CWS 70 2022. POLICY MANUAL-SECOND PHASE CHANGES Lechelle Evans/Kathy Stone.

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Policy Manual Changes – 2nd Phase

- Clarification of which families are appropriate for In-Home Services
- Addition of "Building a Family's Safety Network" section
- Update the CFT section to align with other policy
- Removal of "Stuck Cases"

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- Revised and expanded "Lack of Progress" protocol and guidance
- Revised and expanded "When No Progress is Made" protocol and guidance
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Policy Manual Changes – 2nd Phase

CPS Family and Investigative Assessments:

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- Revision to provide the Verification of Custody Letter (DSS-5760) to foster parents and others who require notification to align with PP policy
- · Clarification when to make new reports during open cases
- Revised Vulnerable Juveniles protocol and guidance
- Addition of the use of Plan of Safe Care (DSS-6191) form
- Expanded Responsible Individuals List (RIL) protocol and guidance

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For more information on Second Phase Changes to the Policy Manual, contact: Your local Regional Child Welfare Consultant

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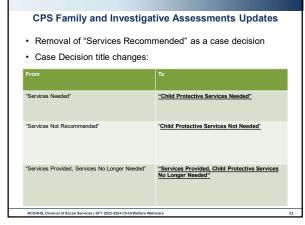
Updates to Intake and Assessments Policy: Effective July 1, 2023

REFERENCE: 5/17/2023.DCDL CWS 29 2023. Update to Intake and Assessments Policy. Lynda Stephens/Kathy Stone NCDHH5, Division of Social Services | SFY 2023-2024 Child Welfare Webinars 21

CPS Intake Updates

- Improper discipline has been changed to unsafe discipline.
- Removal of "criminal charge" requirement to the DUI section and chart. The option to screen cases where caretakers drive under the influence as a neglect case has also been removed. They must be screened as abuse.
- Protocol under unsafe discipline that states a mark or bruise cannot be screened in unless it has lasted longer than 24 hours, has been removed. The timeframe is no longer necessary to screen in a report of unsafe discipline when a mark or bruise is present.

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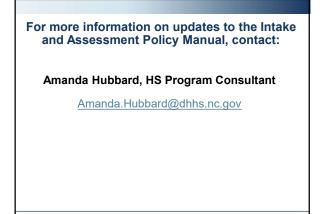
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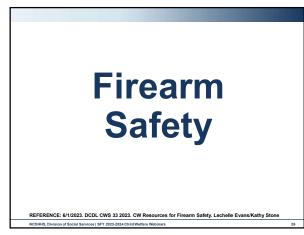
CPS Family and Investigative Assessments Updates

- Addition of the requirement of a case decision for cases with a fatality and only one child
- Addition of the requirement of a case decision for cases with a child who turns 18 and there is only one child
- Protocol and guidance for cases with an unknown
 perpetrator

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Firearm Safety

North Carolina General Statute requires all adults to keep firearms secured when children are present. Firearm safety guidance will include:

- Child welfare workers are required to ensure statute is followed for families impacted by the child welfare system.
- Guidance on how to address firearm safety across the continuum of child welfare services.
- Resources as well as information specifically that address intake screening, child welfare assessments, in-home and foster care services.

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Firearm Safety: Resources

The guidance (document) will be effective June 1, 2023, and has been published under Child Welfare Practice Resources on the Division's webpage at:

https://policies.ncdhhs.gov/divisional/socialservices/child-welfare/policy-manuals/.

For questions contact:

Amanda Hubbard, Program Consultant Amanda.Hubbard@dhhs.nc.gov

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Unsafe Discipline

REFERENCE: 6/1/2023. DCDL CWS 34 2023. Unsafe Discipline /Physical Abuse Guidance. Lechelle Evans/Kathy Ston NCDHHS, Division of Social Services JSFV 2023-2024 Child Weltere Webmars

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Unsafe Discipline

The NC DSS Child Welfare Resource for Unsafe Discipline Versus Physical Abuse guidance document has been created that includes:

- Updated language (unsafe discipline), which replaces "inappropriate or improper discipline."
- Guidance to assist workers with better assessing unsafe discipline and physical abuse.

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• Alignment with the Dear County Director Letter (DCDL CWS 29 2023 – Updates to the Intake and Assessment Policy Manual).



Unsafe Discipline - Resources

The NCDSS Child Welfare Resource for Unsafe Discipline Versus Physical Abuse can be found on the policies and manuals site under Child Welfare Practice Resources.

https://policies.ncdhhs.gov/divisional/socialservices/child-welfare/policy-manuals/child-welfarepractice-resources

For questions contact:

Jadie-Baldwin Hamm, Program Consultant

jadie.baldwin@dhhs.nc.gov

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Clinical Assessment of Protective Parenting

REFERENCE: 6/15/2023. DCDL CWS 39 2023. Conclusion of Child-Family Evaluation. Lynda Stephens/Kathy Stone

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Clinical Assessment of Protective Parenting (CAPP)

NC DSS and the Child Medical Evaluation Program (CMEP) are concluded the Child/Family Evaluation (CFE) at of the end of the 2023 fiscal year.

In alignment with Family First Prevention Services Act and the need for assessing parental protective factors:

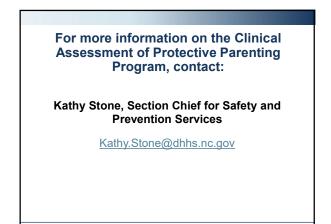
• The CAPP program is currently being provided.

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- CAPP will be funded through NC DSS and provided at no cost to the county or family through the CMEP.
- CMEP will continue to support child welfare workers in assessing their most complex cases of child maltreatment.



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Regional Abuse/ Medical Specialist & Child Medical Evaluation Policy Update

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RAMS & CMEP Policy Update

REFERENCE: 6/29/2023. DCDL CWS 44 2023. Addressing RAMS/CME Policy. Lynda Stephens/Kathy Stone

Regional Abuse and Medical Specialists (RAMS) are a state level consultant team under the Child Medical Evaluation Program (CMEP) who will provide case specific support and technical assistance to county child welfare agencies in the assessment phase.

NC DSS has developed policy for the RAMS consultations.

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- Consultations focus on high-risk for fatality cases that meet criteria based on the "Commission to Eliminate Child Abuse and Neglect Fatalities" report in 2016.
- CMEP policy/guidance found in the Assessments Manual has been updated to reflect RAMS policy addition as well as addition of CAPP.
- The Child and Family Evaluation that was noted in the DCDL Conclusion of Child-Family Evaluation, has been removed from policy and guidance to reflect the conclusion of the program.

Resources

The RAMS policy can be found on the CW Manuals site under RAMS Manual. <u>https://policies.ncdhhs.gov/divisional/social</u>services/child-welfare/policy-manuals/rams-manual_june-2023.pdf

CMEP policy and guidance can be found in the Assessments Manual. <u>https://policies.ncdhhs.gov/divisional/social-services/child-welfare/policy-manuals/cps-assessments-october-2022.pdf</u>

Guidance resources for the CME Program including the Clinical Assessment of Protective Parenting (CAPP) have been added under Child Welfare Practice Resources, CMEP Resources. https://policies.ncdhbs.gov/divisional/social-services/child-welfare/policy-manuals/child-welfare-practice-resources

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If you have questions about RAMS, contact: Emi Wyble, RAMS Manager Emi.Wyble@dhhs.nc.gov

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PERMANENCY PLANNING UPDATES

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Medicaid Information for Young Adults Formerly in Foster Care

REFERENCE: 9/29/2022. DCDL CWS 47 2022. Medicaid Information for Young Adults. Rachel Elkinton/Carla McNeil

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Medicaid Information for Young Adults

- Through the Affordable Care Act, eligible young adults who fit in the "former foster care" group remain eligible for Medicaid until their 26th birthday.
- This Medicaid resource provided guidance on youth's right to health care coverage and how to seek additional assistance.

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Resources

- As a reminder, young adults may be eligible to receive a free cell phone through Assurance Wireless. Please visit <u>https://www.assurancewireless.com/</u> for more information.
- Also visit <u>www.ncpeds.org/fosteringhealthnc</u> as well as <u>https://www.ncdhhs.gov/cws472022a1/download?attac</u> <u>hment</u>

For questions contact:

NCDHHS, Division of Social Services | SFY 2023-2024 Child We

Tori Marshall, State LINKS Coordinator

n of Social Services | SFY 2023-2024 Child Welfare V

Tori.Marshall@dhhs.nc.gov

Permanency Planning Policy Updates

REFERENCE: 10/7/2022. DCDL CWS 53 2022. Permanency Planning Policy Updates. Rachel Elkinton/Carla McNeil

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Permanency Planning Policy Updates

Children, youth, and families involved with the child welfare system in North Carolina have a right to the privacy of their records and personal information. To assist in keeping their information secure:

- Court orders are not to be shared unless otherwise specified in N.C.G.S. $\ensuremath{\S{7B-2901}}$.
- The *new* Verification of Custody Letter (DSS-5760) with corresponding protocol has been developed.
- The Foster Child Notification of Placement Change Form (DSS-5133) and instructions, as well as the Foster Child Immediate Enrollment Form (DSS-5135) have been updated on the Division's website.

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Resources

The policy can be found on the Division's web page at: https://policies.ncdhhs.gov/divisional/social-services/childwelfare/policy-manuals

The *new* Verification of Custody Letter (DSS-5760) and revised DSS-5133, DSS-5133 instructions, and DSS-5135 can be found on the Division's website at: https://policies.ncdhhs.gov/divisional/social-services/forms

For questions contact:

Jessica Frisina, Foster Care Coordinator

Jessica.Frisina@dhhs.nc.gov

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ision of Social Services | SFY 2023-2024 Child W

Human Trafficking Awareness

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Human Trafficking Awareness

REFERENCE: 2/10/2023. DCDL CWS 08 2023. Human Trafficking Month Awareness. Rachel Elkinton/Carla McNeil

- Children and youth impacted by the child welfare system are at a higher risk for human trafficking.
- This is due to potentially unstable living conditions, experiences of abuse and neglect, emotional vulnerability and disrupted support systems.
- The National Center for Missing & Exploited Children (NCMEC) finds that 1 in 6 of the children reported missing who had run away were likely child sex trafficking victims.

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Resources

 National Center for Missing and Exploited Children (NCMEC): <u>https://www.missingkids.org/home</u>

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- NCMEC assistance with removing sexually exploitive images or videos removed from the internet: <u>https://www.missingkids.org/gethelpnow/isyourexplicitcontent</u> outthere
- ACF Office on Trafficking in Persons (OTIP): <u>https://acf.hhs.gov/otip</u>

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 Online training through OTIP: Responding to Human Trafficking Through the Child Welfare System: <u>https://www.train.org/main/course/1107319/?utm_medium=e_mail&utm_source=acftraffickingresource011823</u>



Resources

- Online training through National Center for Missing and Exploited Children "Missing From Care: Preventing and Responding to Sex Trafficking of Youth": <u>https://cantasd.acf.hhs.gov/topic-areas/trauma-and-healing/missing-from-care-preventing-and-responding-to-sex-trafficking-of-youth/</u>
- Resource from OTP to assist unaccompanied children who have experienced trafficking to be eligible for benefits such as case-management, medical services, food assistance, cash assistance, health insurance, and other needs to the same extent as a refugee: <u>https://www.acf.hhs.gov/otip/victim-assistance/childeligibility-letters</u>

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Resources

North Carolina Resources:

- NC Coalition Against Sexual Assault: https://nccasa.org/
- NC Human Trafficking Resource Directory: <u>https://www.nccourts.gov/assets/inline-files/NC-HTC-Resource-Directory-10212020.pdf</u>
- Please refer to the NCDSS <u>Cross Functions Manual</u> for information on NC statute, policy, and best practices related to human trafficking.

For questions contact: Jessica Frisina, Foster Care Coordinator

Jessica.Frisina@dhhs.nc.gov

n of Social Services | SFY 2023-2024 Child V

Criminal History Record Information

REFERENCE: 4/26/2023. DCDL CWS 23 2023. Criminal History Record. Janice Williams/Carla McNeil

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Criminal History Record Information (CHRI): Mandatory Training

NC DSS and the Division of Child Development and Early Education mandate training for all child-placing agency staff who are accessing CHRI for potential adoptive parents.

- Staff providing adoption services, who participate in adoption team meetings, or who review and evaluate CHRI will be required to complete mandated training.
- Staff needing this training may request a CHRI form and upon completion, submit it to Mary Mackins at <u>Mary.Mackins@dhhs.nc.gov</u>

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Healthcare Power of Attorney

REFERENCE: 6/26/2023. DCDL CWS 42 2023 Healthcare POA for Young People. Rachel Elkinton/Carla McNeil

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Healthcare Power of Attorney (POA)

Transition planning for children and youth aging out of foster care and independent living programs includes information on designating another individual to make healthcare treatment decisions on their behalf. This information:

- Provides youth an option to execute a healthcare power of attorney, a healthcare proxy, or other similar documents recognized under law.
- Allows youth to participate in making decisions about who they may want to make decisions for them in the event they are unable to do so.
- Is through the Patient Protection and Affordable Care Act (Public Law 111-148).

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Resources

- To assist counties, NCDSS is providing counties with the "Five Wishes" booklet. The booklet includes steps to complete an advance directive and identify an individual to make decisions regarding healthcare treatment preferences on their behalf if they are unable to make decisions.
- NCDSS mailed approximately 25 copies of the Five Wishes booklets to each county, available through county leadership to staff who work with LINKS eligible youth.
- For more information on the Five Wishes booklet or to purchase additional copies of the booklet, agencies can visit www.fivewishes.org.

For questions contact: Tori Marshall, State LINKS Coordinator tori.marshall@dhhs.nc.gov

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Subsequent Living Arrangements

REFERENCE: 7/27/2022. DCDL CWS 39 2022. Subsequent Living Arrangements. Janice Williams/Peter West

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Subsequent Living Arrangements

To identify data quality issues and to accurately report child welfare activities, foster care records must be accurately entered into the Child Placement and Payment System (CPPS), DSS-5094.

- The CPPS/DSS-5094 living arrangements should only be submitted when there is a change in the status noted in policy.
- It is crucial to consider all codes and their descriptions before using the code 99 other.
- There are limited circumstances that would fall under code 99.

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Resources

Current guidance provided in the NC DSS Child Placement and Payment System Manual, Appendix 2 states the following (page 27):

"New data must be entered every time a living arrangement, progress towards permanence, beginning date, ending date, or facility ID changes."

https://policies.ncdhhs.gov/divisional/social-services/childwelfare/policy-manuals/modified-manual-1/appendix-2cpps-1.pdf

 For questions contact your county's Regional Child Welfare Specialist

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Juvenile Petition Webinar

REFERENCE: 12/12/2022. DCDL CWS 75 2023. Juvenile Petition Webinar. Janice Williams/Peter Wes NCDHHS, Division of Social Services | SFY 2023-2024 Child Webfare Webinars

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Juvenile Petition Webinar

"Drafting Abuse, Neglect, or Dependency Petitions with and without Requests for Nonsecure Custody."

• 90-minute recorded webinar is available

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Purpose:

- Properly draft a juvenile petition and associated paperwork
- · Explain how and why to file a juvenile petition

• Properly request nonsecure custody when it is necessary

This recorded webinar is available through the "Watch Recorded Webinars" link on <u>https://ncswlearn.org</u>.

Monthly Care Visits In-Person

REFERENCE: 5/10/2023. DCDL CWS 28 2023. Monthly Care Visits in Person. Janice Williams/Peter West

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Monthly Care Visits In-Person

- On January 27, 2020, The US Department of Health and Human Services declared a public health emergency in response to the COVID-19 Pandemic.
- The Administration for Children and Families (ACF) issued a letter on April 15, 2020, addressing the requirements of Section 424(f)(2)(A) of the Social Security Act that requires that each state ensure that not less than 50 percent of the total number of monthly caseworker visits during a federal fiscal year occur in the residence of the child. ACF letter gave flexibility to include monthly caseworker visits that occurred by means of videoconferencing to count as "in the child's residence."
- On August 15, 2022, Governor Roy Cooper issued an Executive Order terminating the COVID-19 State of Emergency. ACF issued a letter determining that videoconferencing flexibility would remain available through June 30, 2022.
- Effective July 1, 2023, all case worker visits between the child and the social worker must take place in person.

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Revised Interstate Services County Assignment List

REFERENCE: DCDL CWS 04 2023. Notification of Revised Interstate Services. Karen Kelly/Kimaree Sanders NCDHHS, Division of Social Services | SFY 2023-2024 Child Welshars

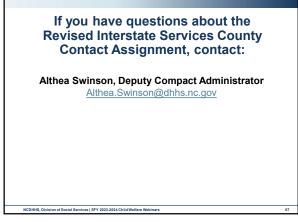
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Revised Interstate Services

North Carolina Division of Social Services provides interstate services to children and youth who are placed across state lines. The Interstate Compact on the Placement of Children (ICPC) is a statutory agreement that establishes specific requirements that must be met before a child or youth can be placed out of state. Updates and changes include:

- An ICPC consultant is assigned to each county.
- A revised county assignment list for each ICPC consultant.

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Adoption Assistance State Fund

REFERENCE: 2/27/2023. DCDL CWS 13 2023. Adoption Assistance State Fund. Sandra Craig/Kimaree Sander

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Adoption Assistance State Fund

The Adoption Assistance State Fund became an inactive funding source as of October 1, 2011, however counties continued to code new vendor and cash assistance payments to this source.

- Counties must discontinue coding new adoption
 assistance cases to the Adoption Assistance State Fund.
- · Cases coded to this fund must be corrected.

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• Counties no longer have the ability to key new vendor or cash assistance payments under the State funding code.



Beth Riley, IV-E Coordinator

Beth.Riley@dhhs.nc.gov

Janet Drake, Adoption Assistance Program Consultant

Janet.Drake@dhhs.nc.gov

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RIL Requirements for Prospective Foster & Adoptive Parents

REFERENCE: 6/12/2023. DCDL CWS 38 2023. Requirement for Adoptive/Foster Parents. Sandra Craig/Kimaree Sandr NCDHIS, Division of Social Services J SPY 2022-024-Child Welters Welthars

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RIL Requirements for Foster/ Adoptive Parents

NCDSS is reissuing information about the requirement to print the results of Responsible Individual List (RIL) checks for prospective foster parents and prospective adoptive adults.

- It is insufficient for a county child welfare agency to indicate on submitted foster home licensing forms that a RIL check has been completed.
- Proof of the RIL check must also be submitted to the Licensing and Regulatory Office located in Black Mountain, NC.
- As part of foster parent licensure/adoptive parent approval process, the county child welfare agency must complete both a "Search by SSN" (RIL050FM) and a "Search by Name" (RIL060FM) on each perspective applicant using the RIL Register.
- Search results must be printed and maintained in the record, regardless of whether there are any findings or not.

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Licensure Requirements for Respite

REFERENCE: 3/27/2023. DCDL CWS 16 2022. Licensure Requirement for Respite. Lechelle Evans/Lisa Caule

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Licensure Requirements for Respite

Licensure requirements for respite for children in the custody of local departments of social services has been clarified to reflect:

- DSS agencies should not place children in unlicensed placement unless specifically approved by the court.
- Court sanctioning of unlicensed placements is for the purpose of reporting justification of the need for unlicensed placements and to ensure a safe placement.
- Community respite at a mental health facility is a service that provides "periodic relief for a family or a family substitute on a temporary basis."
- "Temporary" is defined as a period of less than 24 hours.

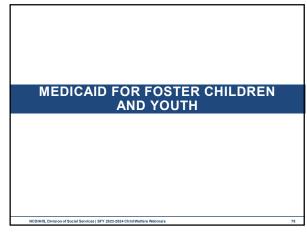
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Licensure Requirements for Respite

- A private home that provides more than 24 consecutive hours of "respite" to children in DSS custody is required to be licensed as a mental health facility under G.S.122C or a foster home G.S.131D, and facility-based respite providers must be licensed under G.S.131D if providing more than 24 hours of "respite" to children and they are not otherwise licensed as a mental health facility under G.S.122C.
- A private home that provides more than 24 consecutive hours of "respite" to children in DSS custody are required to be licensed as a mental health facility under G.S.122C.
- A foster home that provides more than 24 consecutive hours of "respite" to children in DSS custody are required to be licensed as a mental health facility under G.S.131D.
- Facility-based respite providers must be licensed under G.S.131D if providing more than 24 hours of "respite" to children and they are not otherwise licensed as a mental health facility under G.S.122C.

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Tailored Care Management

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Tailored Care Management

NC Medicaid Managed Care system for eligible children and youth in foster care

REFERENCE: 12/7/2022. DCDL CWS 73 2022. Tailored Care Management. Lechelle Evans/Lisa Cauley.

- Tailored Care Management resources are now available:
 - Recorded webinar: Transition to Tailored Care Management for Children/Youth Served by the Child Welfare System: A Resource for County DSS and Other Stakeholders is posted at https://medicaid.ncdhhs.gov/tailored-caremanagement#previous-webinars-and-meetings.
 - Tailored Care Management for Children and Youth Served by the Child Welfare System - Quick Reference Guide
 - 12/1 Tailored Care Management Launch for Children/Youth in Foster Care FAQs
 - Transition to Tailored Care Management for Children/Youth Served by the Child Welfare System: A Resource for County DSS and Other Stakeholders

Questions, contact Medicaid.NCEngagement@dhhs.nc.gov

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NC Medicaid Transformation Training for Child Welfare

2/22/2023, DCDL CWS 10 2023, NC Medicaid Transformation Training for Child Welfare, Lechelle Evans/ Lisa Cauley

NC Medicaid Transformation Training

- NC Division of Health Benefits (NC Medicaid), hosted and recorded an informational webinar, "North Carolina Medicaid Managed Care Transformation: Implications for Children & Youth Served by the Child Welfare System," for local DSS Child Welfare leadership and staff on March 2, 2023.
- Focuses on the NC Medicaid Transformation targeted for:
 - Children and youth in North Carolina's foster care system
 - Children receiving Adoption Assistance
 - Former foster youth up to age 26

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NC Medicaid Transformation Training

Goals of the webinar:

- Review the background and timeline for the latest Medicaid Managed Care transformation efforts
- Discuss the Medicaid eligibility and care management landscape for children and youth served by the child welfare system as of April 1, 2023
- Highlight DSS county child welfare worker and care manager responsibilities for the children and youth served by the child welfare system
- Webinar Recording is available on the NC Medicaid Website: https://medicaid.ncdhhs.gov/beneficiaries/children-and-families-specialtyplan#Webinars-1671

For more information, contact $\underline{\mathsf{Medicaid}.\mathsf{NCEngagement}@dhhs.nc.gov}.$

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Contact Information

NC Division of Social Services loree.oliver@dhhs.nc.gov

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Nora Carter

Curriculum Developer/ Contract Support/Trainer NC Division of Social Services nora.carter@dhhs.nc.gov

Alisha Williams Trainer

NC Division of Social Services alisha.williams@dhhs.nc.gov

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Final Steps for County DSS Staff

1. Please take a brief survey

- · We will provide link for those logged on
- Can also access thru ncswlearn.org
- 2. To receive training credit, you must "Complete Course" WITHIN ONE WEEK
 - Log in to www.ncswlearn.org
 - Select "PLP"
 - Select "Webinars"
 - Click "Enter"
 - Click "Complete Course" button

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